

CLOSURE OF CREDIT CARD

Any request for closure of a credit card account by the cardholder will be honoured within seven working days, subject to payment of all dues. Cardholder can refer the link <https://canarabank.com/credit-cards> or IVRS/Mobile Banking channel (<https://onelink.to/2298vn>) / Internet Banking channel (<https://online.canarabank.in>) or approach the home branch and can submit the request for closure of credit card account. Failure on the part of the bank to complete the process of closure within seven working days shall result in a penalty of Rs.500/- per day of delay payable to customer, till the closure of the account provided there is no outstanding in the account.

If a cardholder is not using his/her credit card for a period of more than one year, the process to close the card will be initiated after intimating the cardholder. If no reply is received from the cardholder within a period of 30 days, the card account will be closed subject to payment of all dues by the cardholder.

Call center : 1800 1030

E-mail : hodbshelpdesk@canarabank.com